

# NEWTECHWOOD RESIDENTIAL LIMITED WARRANTY

## INTERIOR WALL PANEL

NEWTECHWOOD WARRANTS ONLY THE ORIGINAL PURCHASER OF THE NEWTECHWOOD PRODUCTS FOR THREE YEARS. IT IS VALID ONLY FOR RESIDENTIAL USE IN THE UNITED STATES FROM THE DATE OF PURCHASE, INSTALLATION, OR ASSEMBLY FOLLOWING NEWTECHWOOD'S WRITTEN INSTRUCTIONS, UNDER REGULAR USE AND PROPER SERVICE CONDITIONS, REMAIN FREE FROM MATERIAL DEFECTS, AND WILL NOT SPLINTER, CRACK, ROT, OR SUFFER STRUCTURAL DAMAGE FROM FUNGAL DECAY. PROOF OF THE ORIGINAL PURCHASE DATE IS REQUIRED TO OBTAIN SERVICE UNDER THIS LIMITED WARRANTY.

THE INTERIOR WALL PANEL LIMITED WARRANTY INCLUDES MATERIAL CRACKING. NEWTECHWOOD WILL PROVIDE REPLACEMENT PRODUCTS ONLY.

### Exclusions

- Damages resulting from accident, alteration, fire, flood, and acts of God.
- Any wear or decline in gloss, marks, scuffs, scratches, gouges, dents, or cuts, including but limited to those caused by pets, gravels, sand, or otherwise abrasives, construction traffic, or improper maintenance or care.
- Stains from exposure to outdoor elements, such as grease, spills, dirt, chemicals, sprays, fluids, suntan lotion, etc.
- Any damage caused by negligence, accidents, misuse, non-approved cleaners, or abuse.
- Any splits, cracks, grain raising, edge fracturing, crowning/peaking, wrapping, twisting, expansion/contraction, telegraphing, buckling, mold, mildew, or chipping that occurs during or after the interior wall panel has been installed and as a result of abuse, misuse, improper maintenance or care, improper installation technique, and improper environmental conditions.
- Changes in color due to aging, excessive moisture, exposure to sunlight, or UV rays will not be considered a defect. All vinyl interior wall panels are sensitive to UV rays, and color changes will occur.
- Improper installation nor following with NewTechWood's written instructions.
- Commercial, contract, institutional, rental, or other non-residential uses.
- Damage resulting from delivery and transportation.

### Claim Procedure

To proceed with a warranty claim against NewTechWood, the Purchaser must send NewTechWood a copy of this warranty document, a copy of original proof of purchase, and photos or other supporting evidence of the defective or nonconforming NewTechWood product. All warranty claims should be forwarded to the address noted below,

NewTechWood America Inc.  
Claims Department 15912 International Plaza Drive Houston, Texas 77032  
Email: [Inquiry@newtechwood.com](mailto:Inquiry@newtechwood.com)

Purchaser is not authorized to make any permanent repairs or remove any of the NewTechWood products prior to NewTechWood having completed its claim investigation, and should Purchaser violate these requirements. Such violations shall invalidate and terminate the Limited Warranty provided by NewTechWood. No NewTechWood products shall be returned to NewTechWood unless directed and authorized by NewTechWood in writing to do so. Any removal or disposal of defective NewTechWood products shall be at the Purchaser's sole cost and expense.

### Choice of Law

Texas law shall exclusively govern the interpretation of the Limited Warranty regardless of conflict of law principles.

